Tango

Changing the Survey Metric

4 Steps View most recent version on Tango

Created by

Creation Date

Reagan Nickl

February 23, 2023

Last Updated

February 23, 2023



Go to your AskNicely Account

STEP 2

Click on Survey

	Residents	How likely are you to recomr
1	PM - Overcoming Objection	
*▼	PM - Creating a great client ex	
		Metric
×.	PM - Sense of Urgency Survey	NPS
	Manage Templates	NPS Layout
	Manage remplates	Standard
		Bu Made with Tango.us



STEP 3

값	Survey	DEFAULT	
	Templates 🗸	SURVEY START	SURVEY SMS
-	Default	Landian Quantian & Cattinga	
	Employees	Leading Question & Settings	Desktop Mobile
8	Employees 2	Email From Name	
	Linployood L		•••
4	Owners		
ľ	Residents	Email Subject options	
	PM - Overcoming Objection	Hi{ firstname}, just a quick question about (Feb 23, 2023
A	DM. Creating a great alight av	Question options	Hi Minerva, just a quick question about CRM Properties
	PM - Creating a great client ex	How likely are you to recommend to someone you know?	
	PM - Sense of Urgency		
^		ĥ	
	Manage Templates	Metric	
		NPS ~	
		NDS I avout	
્ર		Standard	
		Staluaru	
_		Button Color Change Logo	
		#1d2c45 Select File	How likely are you to recommend to
		Label Left Label Pight	someone you know?
6		0. Net likely	
		10 - Very Likely	Made with Tango.us
		Footer (can be left blank)	Ũ

Select a Given Survey Template

STEP 4

Change the Metric from NPS to CSAT or Five Star

农	Survey	Les lies Question & Soldiers	
	Templates V	Leading Question & Settings	Desktop Mobile
9	Defect	Email From Name	
	Default		
8	Employees	Email Subject options	
0	Employees 2	Hi{ firstname}, just a quick question about your training, "Overcoming Client Obj	Feb 23, 2023
4	Owners	Ouestion options	Hi Minerva, just a quick question about your training, "Overcoming Client
7	Residents	How satisfied are you with your experience at	objection
	PM - Overcoming Objection		
7	PM - Creating a great client ex	h	
	PM - Sense of Lirgency	Metric	
X		CSAT	
	Manage Templates	Button Color Change Logo	
	manage remplated	#1d2c45 Select File	
		Footer (can be left blank)	
ગ		The email was sent by AskNicely on behalf of	How satisfied are you with your experience at
		a Tayt for Drivacy Link a Tayt for Uneuhenriha Link	Very Satisfied
12		Privacy Link Unsubscribe Link	very satisfied
		Email Survey Reminder ()	Made with Tango us
Č		No reminder V	made mith rungo.us



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